

Visitor Guidelines

ED and Outpatient Departments

All partners in care entering the hospital will be screened, and must:



Be free of any COVID-19 symptoms



Wear a hospital- provided procedure mask for the entire visit



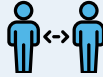
Not travelled outside of Canada in the last 14 days or had contact with a sick person who has travelled



Perform frequent hand hygiene



Not had close contact with a person who has or is suspected to have COVID-19



Practice physical distancing (2m or 6ft from others)



Review the education material when entering the hospital



Wear the sticker identifying that they have been successfully screened



Enter and exit through designated doors, and leave when asked to do so



Stay in the patient's room during the visit, and do not visit other areas of the hospital

If your loved one is a patient in the:

Outpatient Departments:

- Emergency Department
- Ambulatory Care (Oncology, Physiotherapy, Day Surgery, etc.)

YOU WILL BE LIMITED TO ONE PARTNER IN CARE IN THE FOLLOWING CIRCUMSTANCES:

- Parent (one) of a child under the age of 18
- Partner in care (one) is requested to attend the hospital to support patients with special needs (e.g. dementia, mobility issues, discharge teaching/planning)

*Please note:

- Departments with specific requirements for support persons to pick up patients following appointments, etc. may have additional processes on top of these guidelines. Please check with your care team.
- Consideration will be given to close relatives of a terminally ill patient who is near end of life or recently passed (limits apply).
- Please communicate these restrictions to help us spread the word to other family members and friends.

Stay in touch with loved ones:

We want to make sure you can stay in touch with your family and friends during this time. The following alternatives are available:



Telephone

Dial main hospital number and press "0" to request EXT.



Free Wi-Fi

Bring your own device to stay in touch

For more information:

www.gmch.ca

www.nwhealthcare.ca