

**Patient Declaration of Values for Waterloo Wellington Hospitals and CCAC
(Draft version)**

As a patient of the hospital or client of the CCAC, I believe I have a right to the best care the organization can deliver.

As a patient or client, I value that...

...there are ways in place for me to express my opinions, positive or negative, about my healthcare experience.

...my family and I are treated with respect and compassion.

...I am provided with high quality, evidence-based care and services that focus on my whole being – mind, body and spirit.

...I can actively be a part of my health care, including making decisions.

...I am given reliable and current information about my healthcare options so I can make informed decisions.