

# Patient Declaration of Values

## for Waterloo Wellington

As a patient of the hospital or client of the CCAC, I believe I have a right to the best care the organization can deliver.

*As a patient or client, I value that...*

*I am provided with high quality care and services that focus on my whole being – mind, body and spirit.*

*My family and I are treated with respect, compassion and understanding of our unique needs.*

*I am an active partner in my health care and as such am given reliable and current information so I can make informed decisions.*

*I can express my appreciation or concerns about my health care experience knowing that my health care providers are actively listening.*

